1. Set Up Zoom Phone Account

- Sign Up: If you don't already have a Zoom Phone account, sign up at Zoom.
- Get API Credentials: Obtain your API Key and Secret from the Zoom Developer Console.

2. Create a Messaging Service

- Navigate to Messaging Services: In the Zoom Console, go to Messaging > Services.
- Create a New Service: Click on "Create Messaging Service" and follow the prompts to set it up.

3. Set Up A2P 10DLC Registration

- Create a Zoom Starter Profile: Go to Messaging > Regulatory Compliance and create a Zoom Starter Profile.
- Register a US A2P Sole Proprietor Brand: This verifies your business with US carriers1.
- Register a Campaign: Link your campaign to the Messaging Service with your 10DLC phone number1.

4. Configure IVR System

- Set Up Zoom Phone IVR: Use Zoom Phone's IVR system to create a flow that handles incoming calls.
- Add a Gather Widget: Add a "Gather" widget to prompt the caller to press 1 for the SMS link.
- Send SMS: Use the "Send Message" widget to send the SMS with the link to the options page.

5. Create Options Page on ZapDial

- Sign Up on ZapDial: Businesses should create an account on the ZapDial website.
- Create Options Page: Use the ZapDial interface to create the options page and generate the link.

6. Integrate ZapDial Link in IVR

- Update IVR Script: Update the IVR script to include the option to press 1 for the SMS link.
- Test the System: Make test calls to ensure the flow works as expected.

Example Zoom Phone IVR Flow

1. Incoming Call: Start with an incoming call trigger.
2. Gather Input: Use a "Gather" widget to prompt the caller to press 1.
3. Send SMS: If the caller presses 1, use a "Send Message" widget to send the SMS with the ZapDial link.

Additional Resources

- Zoom Phone Documentation

- [A2P 10DLC Registration Guide](https://www.twilio.com/docs/messaging/compliance/a2p-10dlc/direct-sole-proprietor-registration-overview)
  https://www.twilio.com/docs/messaging/compliance/a2p-10dlc/direct-sole-proprietor-registration-overview

This should help you get started with implementing ZapDial using Zoom Phone. If you have any more questions or need further assistance, feel free to ask!